# DRM ASSOCIATES CAPABILITIES WITH TARGET COSTING & DESIGN TO COST

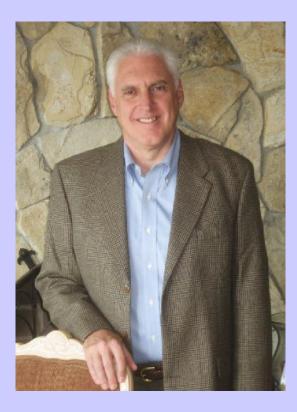
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## DRM ASSOCIATES

- Firm with recognized expertise in new product development & core focus on value
- Kenneth Crow is the firm's Principal consultant
- Nine highly-experienced consultants
- Extensive client list Fortune 500 and international clients
- Led consortium to identify 270 best practices
- Extensive training experience and materials conducted over 200 workshops

## **KENNETH CROW**

- 35+ years consulting in product development & manufacturing
  - Former Director, Manufacturing Consulting, Ernst & Young
  - President, DRM Associates
- Recognized expert in product development, target costing, design to cost, & design for manufacturability
- Certified New Product Development Professional
- Frequent international speaker and author
- Former President & Director of the Society of Concurrent Product Development



## **DRM CONSULTANTS**

#### **Jim Rains**

- Expert in value analysis/function analysis, design to cost, and lean manufacturing
- Value analysis projects have averaged 20% cost savings

#### **Pete Cornish**

 Expert in design for manufacturability, design to cost and assisting companies to implement initiatives

### **Jim Ayers**

 Expert in supply chain management, design to cost, equipment cost analysis and quality function deployment

## DTC EXPERIENCE

We have assisted the following organizations with target costing and design to cost consulting and training

**Applied Materials** 

Barco (3 business units)

CAE

Carl Zeiss

Curtis Wright (3 business units)

**DRS** Technologies

**Edwards Lifesciences** 

Emerson Network Power (2 business

units)

**General Dynamics Canada** 

General Dynamics Land Systems (2

business units)

Gleason

Hewlett Packard (2 business units)

**Irkut Corporation** 

**ITT Night Vision** 

Johnson & Johnson

L-3 Communications

Lord Corporation (3 business units)

Medrad

Northrop Grumman (2 business units)

Rockwell Collins

Siemens

Space Systems/Loral

Westinghouse Electric

Westinghouse Electric We assisted their nuclear fuel division define a target costing/design to cost process and integrated it into their new product development process. We conducted target cost & design to cost training for key personnel. We help select and implement product cost estimating software to be used early in the development process to provide feedback on the cost implication of design decisions. We further conducted training on quality function deployment and value analysis. We facilitated four major programs define customer needs, develop a product strategy, and plan product requirements using QFD, value analysis, target costing, design to cost, DFM/A and early manufacturing involvement. We also facilitated brainstorming sessions and the development of concept alternatives to meet aggressive cost targets. The product cost model software was used to develop preliminary cost estimates for concept alternatives. On one program, a previous effort to satisfy critical customer needs resulted in a cost increase of over 50% resulting in program cancellation. On this program, the target costing/design to cost process led to a product that provided this additional functionality at a significantly reduced cost from the previous design.

**Space Systems / Loral** We provided design to cost assistance to SS/L in their pursuit of the next generation Iridium satellite constellation. In this hands-on role, we:

- Helped to establish NRE and RE cost targets for program elements
- Suggested changes in business models & contractual relationships with team members to incentivize a more unified DTC approach
- Helped to define DTC roles and responsibilities within the program and the supporting functional organizations
- Developed cost models and cost reporting
- Defined, analyzed and supported requirements and cost trades
- Introduced DTC methods and techniques as appropriate and facilitated a DTC approach with teams at all levels of the program
- Played the role of the DTC consciousness in the program
- Assisted with the development of the customer proposal
- Working with the customer to negotiate DTC objectives with business requirements, risks, and technical requirements

ITT Night Vision We reviewed the products, operations and development process in this business unit. We developed and conducted customized a DTC and DFM/A workshop which included recommended process steps to improve their development process.

Lord Corporation We reviewed the products, operations and development process in their aerospace, automotive, commercial and chemical business units and provided recommendations to incorporate DTC in the development process. We developed and conducted customized DTC workshops for personnel in three business units as well as a management workshop to gain management commitment to a DTC program.

**Barco** We reviewed practices related to DTC at several business units including their aerospace and government contracting BU. Developed a customized workshop to provide a better understanding of DTC principles and practices for the management of these business units.

Johnson & Johnson Ethicon Endo Surgery We conducted a review of their DTC process and made recommendations for improvement. We developed a customized DTC training module and conducted train-the-trainer training. We defined three project team workshops and tool sets to assist in DTC. We then facilitated workshops for several project teams to help them achieve the DTC target. We also helped assess how effectively they applied DFM/A with the development of their products and assisted with structuring an initiative to put in place better processes and tools to support DFM/A.

**Edwards Lifesciences** We suggested process steps to better incorporate DTC and design for manufacturability (DFM) into their development process. We developed a customized DFM and DTC workshop. We conducted multiple DFM and DTC training sessions.

**Medrad** We reviewed their development process and assessed how effectively the organization was applying DTC across their programs. We also reviewed the proposed DTC development process. We provided recommendations on how to develop a more robust DTC process.

Hewlett Packard, Rockwell Collins and Applied Materials, Siemens, Emerson Network Power, Curtiss Wright, Irkut Corporation, DRS Technologies, Lighting Technologies, L3 Communications, General Dynamics Canada and General Dynamics Land Systems We reviewed the products, operations and development process in these companies and business units. We developed and conducted customized DTC workshops for each organization. We recommended process steps to improve their development process and provided additional consulting to implement a DTC approach.

Hewlett Packard We provided DTC consulting to their computer BU and conducted DTC training for their industrial printer BU.

**Northrop Grumman** We reviewed their development process and assessed how effectively the organization was applying DTC across their programs. Based on this, we developed a very customized set of training programs targeted at different levels of management and program personnel and conducted multiple training sessions over a two year period with some longer training sessions being conducted for college credit through UCLA.

## RELATED EXPERIENCE

Design for Manufacturability (DFM) is a key aspect of DTC. We have conducted DFM training and led detailed DFM reviews of products such as tractor lawn mower, life science analytical equipment, computer tablet, dialysis equipment, medical device, etc. The following is a partial list of companies that we have provided DFM consulting and training to.

Adaptive Micro Systems

**Agilent Technologies** 

**Astronics** 

Brady Corporation (2 business units)

Edwards Lifesciences (3 business units)

**Emerson Electric** 

**Fortinet** 

Gambro Dasco

Gehl

General Dynamics Land Systems

Hewlett Packard (3 business units)

Hollister (4 business units)

Huawei

Infineon

Invitrogen

**ITT Night Vision** 

John Deere (5 business units)

Johnson & Johnson

Malaysia Telecom

**Manatowoc Cranes** 

Methode Electronics

Medtronic

Nokia (2 business units)

Northrop Grumman

**OSRAM Opto Semiconductor** 

Respironics

**Snap-On Diagnostics** 

Sun Microsystems (6 business units)

Toro (5 business units)

**Warner Power** 

## RELATED EXPERIENCE

Hewlett Packard We facilitated cost teardown analysis to analyze competitive products in terms of concept and architecture, assembly design, and part design for computer printers. Training in this methodology was provided. Costs were associated with parts and assembly designs to provide insights into approaches to lower costs product design approaches.

**Ethicon Endo-Surgery** We provided training and facilitation in the use of Value Analysis/Value Engineering (VA/VE) and facilitated value analysis of a new medical device design. The analysis highlighted areas where cost was out of balance with the value of a feature to a customer.

Westinghouse, CAE Corp., Lighting Technologies, PAC, Saft, Sealed Air, Solar Turbines, Spectrum Brands We provided Quality Function Deployment (QFD) training and facilitated its use on many projects for these companies with the objective of maximizing the customer's value proposition. QFD ties product requirements back to the voice of the customer to assure focus on what is most important to the customer, optimizing cost and technical requirements.

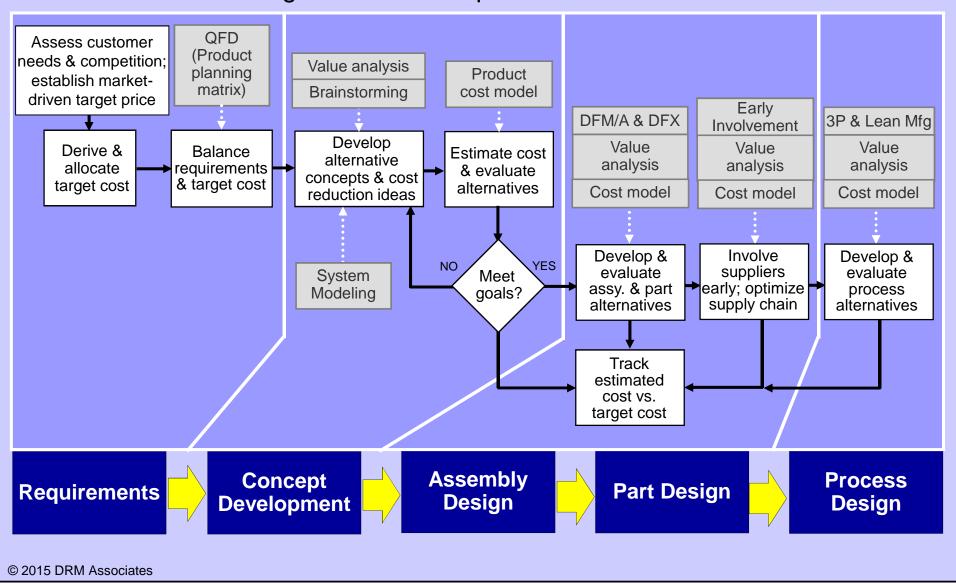
# TARGET COSTING & DESIGN TO COST

Our approach to design to cost is based on five stages of design and using the appropriate tools and practices in each stage. We bring knowledge of many of the tools and practices to support design to cost.

	Quality Function Deployment	Systems Modeling & Requirements Trades	Value Analysis / Function Analysis	Innovation & Creativity Techniques	Analysis of Alternatives	Cost Modeles/Cost Estimating Systems	Design for Assembly & Test	Design for Manufacturability	Early Subcontractor/Supplier Involvement	Mistake-Proofing	Process Automation and Integration	Process Re-engineering / Lean Manufacturing	Defined DTC Roles and Responsibilities
Requirements Definition			1				1					111	
Concept Development									1				
Assembly Design													
Part Design													
Process Design													

# **DESIGN TO COST PROCESS**

#### We bring a well-defined process and set of tools



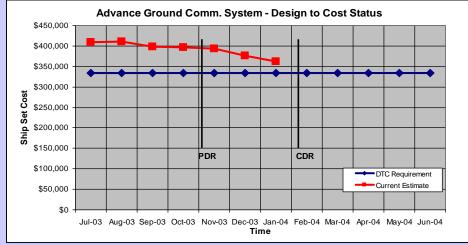
## DTC PERFORMANCE REPORTING

We bring practical knowledge of how to track & manage programs.

#### Recommended DTC reports:

- Current estimated or actual cost product, subsystem, assembly or part compared to target cost
- 2. Trend of cost estimates vs. target cost over time
- 3. DTC initiatives to achieve target cost
- 4. Cost risks

	ADVANCED GROUND COMMUNICATIONS SYSTEM DESIGN TO COST STATUS PERIOD 4 FY04										
Qty per Ship Set	Description	Responsible IPT Lead	Current Estimate per unit	DTC Target per unit	Delta per unit	DTC Target per Ship Set	Curr. Est./Ship Set	Delta per Ship Set			
1	Communications Rack	J. Miller	\$232,398	\$222,505	\$9,893	\$222,505	\$232,398	\$9,893			
1	ICP Rack #1	T. Jones	\$11,982	\$8,480	\$3,502	\$8,480	\$11,982	\$3,502			
1	ICP Rack #2	B. Herter	\$8,707	\$6,100	\$2,607	\$6,100	\$8,707	\$2,607			
15	ICP Left Module	R. Williams	\$2,293	\$2,689	-\$396	\$40,335	\$34,395	-\$5,940			
3	ICP Right Module	R. Williams	\$1,969	\$3,577	-\$1,608	\$10,731	\$5,907	-\$4,824			
29	Quad Transceiver	S. Cole	\$3,561	\$1,593	\$1,968	\$46,197	\$103,269	\$57,072			
Summar	Summary \$334,348 \$396,658 \$6										



COMMUNICATIONS RACK IPT PERIOD 4 FY04									
Action Item			<b>a</b> : .		_				
Number	Description	Problem Impacts	Status	Remarks	Respons.				
1	Internal design on the Digital	Board costs are	IPT is exploring	IPT exploring NRE RE	M. Miller				
	board has 2 high cost Xilinks	above DTC	conversion to ASIC to	trade-off and the correct					
	FPGAs.	requirement by	reduce RE costs.	time to implement cut-					
		23%		over. Report due Dec.					
				15, 2003.					
2	C-Tech, sub-contractor on	Specific item is	RF team visiting C-	Visit completed and	S. Hetter				
	Switch Hop Upconverter, still	\$2.8K over	Tech to see what	revised number from					
	presents a RE price outside	requirement	specification relief	C-Tech expected Nov.					
	of acceptable limits	·	can be given.	28, 2003.					
3	Soldering problem on RF	Mfg. Assembly,	Internally funded	Study scheduled to	D. Jones				
	board large ground plane	Test, Product	study underway.	complete Dec. 1, 2003.					
	must be solved. Current	Assurance labor	Changes to bare						
	situation leads to excessive	and material costs	PWB via holes being						
	rework and damaged product.		explored						

## TARGET COSTING / DTC SERVICES

#### **Target Costing / DTC Process Assessment**

Assess the current development process

#### **Training**

Conduct Target Costing & DTC Workshop

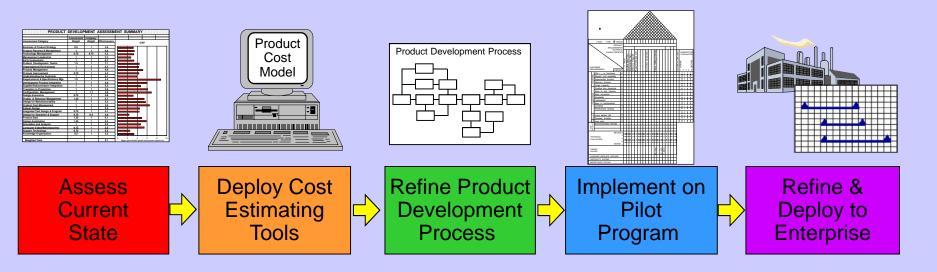
#### **Target Costing / DTC Process Implementation**

 Assist defining the DTC process, establishing tools and data, creating metrics, and deploying initiative to the enterprise or business unit

#### **Target Costing / DTC Project Facilitation**

 Facilitate project teams establish a target cost, plan product requirements to maximize value with QFD, conduct value analysis, develop and evaluate concept alternatives, evaluate and improve manufacturability, & measure results

# DTC PROCESS IMPLEMENTATION



- Assessment
- Management presentation
- Action plan

- Product costing needs
- Develop / acquire cost estimating tools
- Train users
- Gather process and accounting data & standards
- Develop baseline models

- Document process Establish task plan
- Define DTC roles & responsibilities
- Establish metrics
- Develop tracking systems
- Establish related tools (TC, QFD, DFMA, VA)
- Train/brief management & users

- & schedule
- Analyze & determine target price & cost
- Use QFD for regmts trades
- Develop & evaluate concepts
- Facilitate value analysis
- Facilitate DFM/A
- Track DTC achievement

- Refine process based on lessons learned
- Establish plan for full deployment
- Facilitate future programs

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## OUR DTC-RELATED WORKSHOPS

#### Target Costing & Design to Cost (3 to 5 days)

- 1. Target Costing & DTC Introduction
- Establishing a Target Price, Deriving a Target Cost and Allocating Target Costs
- 3. Estimating Costs and Tracking Target Cost Achievement
- 4. DTC During Requirements Definition
- 5. DTC During Concept Development
- 6. DTC During Assembly Design
- 7. DTC During Part Design / Selection
- 8. DTC During Process & Supply Chain Design
- 9. Target Costing & DTC Process & Organizational Responsibilities
- 10. Applying Target Costing and Design to Cost See www.npd-solutions.com/dtcws.html

#### Value Analysis/Value Engineering (3 to 5 days)

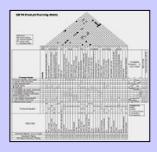
See www.npd-solutions.com/vamod1ws.html

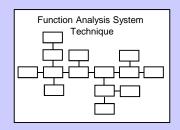
#### **Design for Manufacturability/Assembly** (3 days)

See www.npd-solutions.com/dfmws.html

## DTC PROJECT FACILITATION











Establish Target Price and Cost Product Planning With QFD Value Analysis and Concept Development

DFM
Evaluation and
Improvement

Measuring and Monitoring Results

- Conduct Voice of the Customer investigation
- Analyze and establish target price or price to win
- Derive target cost
- Allocate target cost
   Define

- Prioritize customer needs
- Develop product strategy to maximize the value proposition
- Perform QFD product planning
- Define requirements

- Gather data
- Conduct value analysis
- Develop & analyze concept alternatives
- Evaluate concept alternatives
- Make requirement trades

- Initiate early supplier involvement & feedback
- Investigate lower cost materials
- Conduct DFM evaluation
- Develop more manufacturable design
- Improve production process

- Monitor program
- Develop cost estimates
- Track target cost achievement